# Machine Learning Enabled Systems for Delivering Care to Critically Ill Patients

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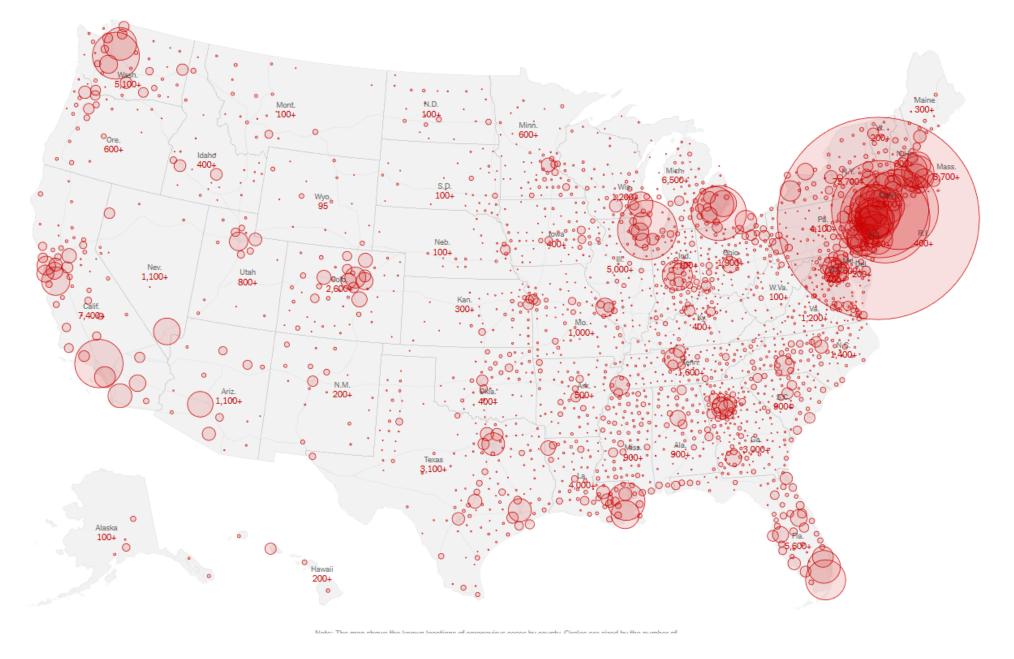




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## Nurses Die, Doctors Fall Sick and Panic Rises on Virus Front Lines

The pandemic has begun to sweep through New York City's medical ranks, and anxiety is growing among normally dispassionate medical professionals.

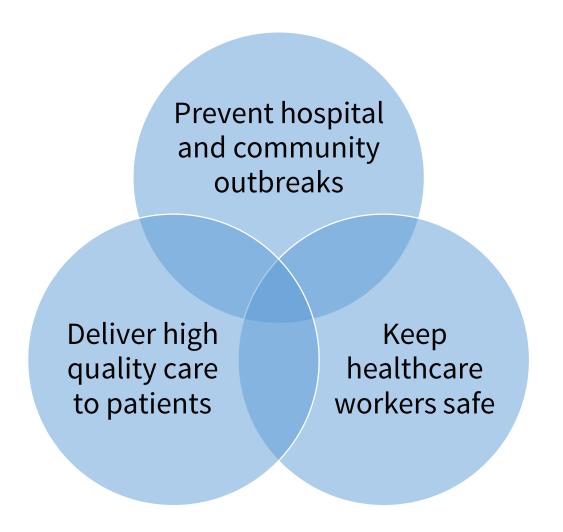
At least 5000 healthcare worker (HCWs) illnesses and 61 deaths from COVID-19 in Italy.

Nearly 14% of Spain's confirmed COVID-19 cases are HCWs.

Early reports from the US show multiple HCW illnesses and at least two deaths.







#### **Control the COVID-19 Pandemic**





## Healthcare is complex . . .

But we can build better <u>complex systems</u> to deliver better care.





### How can we create **systems** enabled by AI?

Machine learning model(s)



Intelligent care delivery system

(New **structures**, **processes**, **and patterns** for delivering care enabled by ML models)





## Understand the problem

- Process mapping, EHR data mining, interviews
- Key driver analysis
- Empathy mapping

#### Design Intervention

- Ideation and design sessions
- Process redesign
- Train and tune ML model
- Information system design

#### Implementation

- Engagement with clinical leadership
- Education/training
- Gembas, user feedback

#### Evaluation

- Assess implementation, process, and clinical outcomes
- Decide to iterate, maintain, scale, or retire intervention





### Mobilize critical care resources **early**

**Hospital ward** 



**Intensive Care Unit** 

Risk of needing mechanical ventilation

Hemodynamic instability

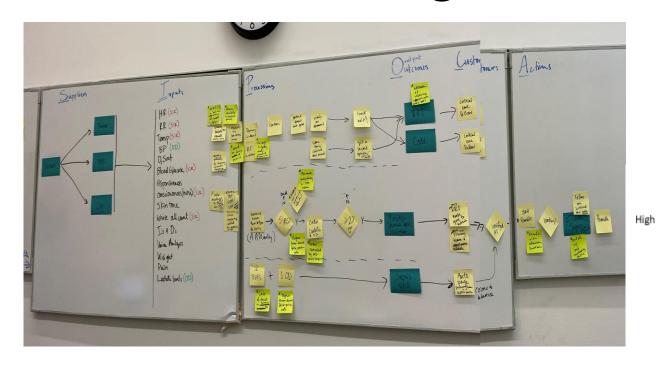
Higher level of nursing care

How can we identify sick patients with COVID-19 **before** they emergently need critical care?





## Understanding the current state and barriers



CLINICAL DETERIORATION PRIORITIZED PAIN POINTS



Low

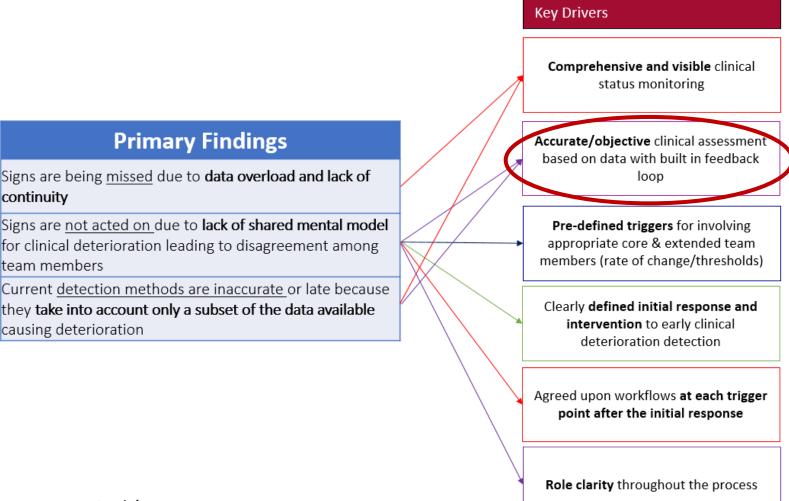
Low Frequency High





Variation in adjustments to attention & care based on clinical condition

### Deriving the components for a new system



Currently performed by human experts, can be translated into a machine learning task





## Identifying the prediction task and model

#### Prediction task requirements

- Outcome should reflect an overall state of "being critically ill"
- Time of prediction needs to be early enough prior to the time of outcome

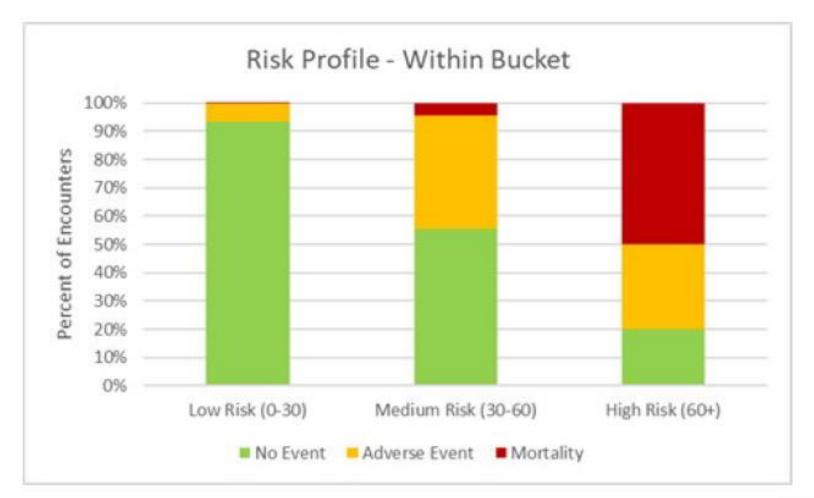
#### Model selection

- Model developed by EHR vendor (Epic Systems)
- Trained across three hospitals with ~327k patient encounters using ordinal labels (rapid response/code event, ICU transfer, inpatient death)
- At runtime, outputs a "deterioration index" from 0-100





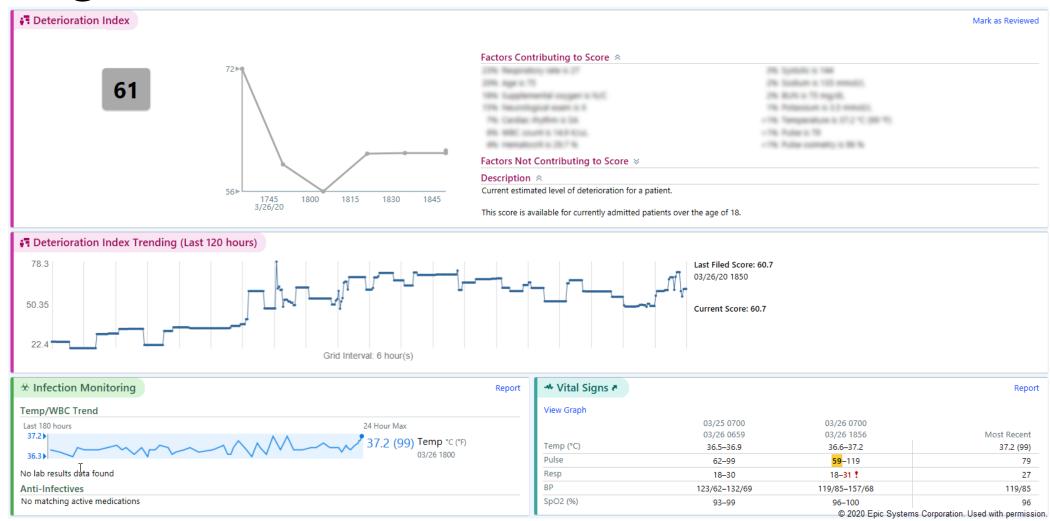
## Good performance on predicting ICU transfers, rapid response events, and inpatient deaths







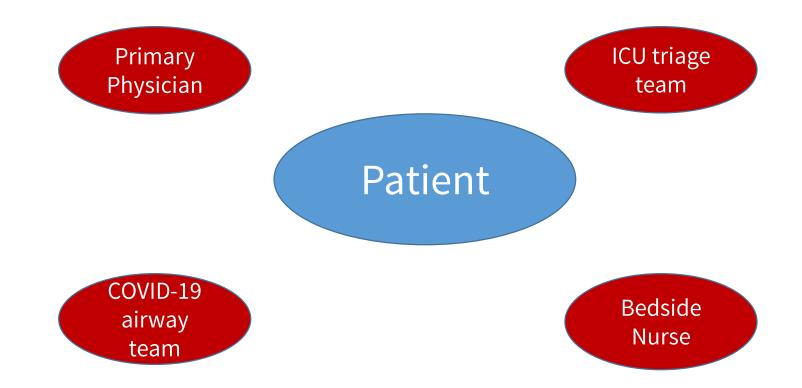
## Digital interfaces that enable workflows







## An intelligent system that enables new team structures and roles







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